

FREQUENTLY ASKED QUESTIONS

How do I report a washing machine or dryer out of order?

If a washer or dryer is not working, showing an error code or full of water please contact the Laundry Company and report the issue. The contact information for your Laundry Company is posted in all Laundry Rooms. Please be sure to give the representative any information you can such as the building, the floor and the machine # of the washer or dryer you are reporting. If a washing machine is leaking water please contact the Management Office. If the office is closed please contact the Gate House.

How do I report an issue with my laundry card?

Please contact the laundry Comp. for any laundry card issues.

How do I add funds to my laundry card?

You can add funds to your laundry card through the card machine in your main Laundry Room.

Please be sure to keep the laundry rooms clean and presentable at all times. Thank you.